



Refund Form

You cancel your subscription within 7 days of activation.

You notify your request for refund electronically contact@notesedu.com.au

You send a completed refund application form (available from the Notes Edu website) by mail. Please include details of the card you wish to be credited as we do not store the card details used to make the purchase.

You may not have completed more than five percent (5%) of the multiple-choice questions included in the online test's subscription that is the subject of your cancellation/refund request.

You have not breached the non-exclusive access license*

The refund will be made to the same credit card from where the payment was received on your behalf.

While purchasing subscription if you were charged more than once due to an Internet error or some other error, which was validated by NotesEdu than a refund will be made within five (5) business working days from the date of relevant transaction error validation.

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Your Information

Parent's First Name

Parent's Last Name

Address Line 1

Suburb

State

Postcode

Country

Australia

Phone Number

Payments made by credit card will be refunded back to the Original Credit Card only.

Refunds will not be processed unless all original credit card details are provided.

If the original card has been cancelled, a letter from a card issuer is required.

To comply with the Payment Card Industry Data Standard (PCI DSS), we cannot accept credit card details by email or by phone, therefore please ensure the completed form is sent by mail to the below address:

Attn. Subscriptions Team
NotesEdu Pty Ltd
PO Box 446
Westmead, NSW 2145
Australia

2 Payment Details

Name of Card Holder

Credit Card Number

Month

Year

or

PayPal Email ID

3 Subscriber Declaration

I have read, understood and accept the conditions of this return form.

I understand that providing inaccurate or incomplete information will delay the refund

Signature

Date